

Success Story – Toyota Tsusho 2022

A Toyota Tsusho employee found out that Christine James was a Success Coach who offers helps to all their employees, and that she could possibly help with their current financial struggles. They immediately reached out to schedule an in-person appointment. Christine met with them back in April 2022 and helped work through their budget. She also referred them to resources that offered free financial literacy classes. To help offset their expenses, Christine sent info to help get them set up for childcare assistance and SNAP benefits. They later shared that they'd been approved for both programs. In the next couple of months, the employee's budget was balanced but now they needed a new vehicle badly where their current vehicle was extremely unreliable. Christine shared about the Goodwill Cars 2 Work program and the process began. They completed the Goodwill's financial literacy piece, saved the required \$500 (where Goodwill later matched it) and soon was approved for a vehicle. While the employee patiently waited for a vehicle, Christine maintained contact and touched base with them to see the process through, as well as with Goodwill, when needed, to assist in the process. Goodwill notified Christine that they'd be bringing the vehicle to them, where the employee had no means to get to Louisville, and the purchase was conducted at a public place local for the recipient. They were very thankful for Christine's help in connecting them with local resources which allowed their budget to get back on track, as well as the Goodwill Cars 2 Work program.

