

Hazard, Gallatin, Laurel, Rowan & Scott Counties

KEY PERFORMANCE INDICATORS

Return on Investment

Supportive Employment Saves Money

1402% ROI

Based on retention; turnover costs = \$4,129 per employee
2016 Society for Human Resource Management Survey

Distinct Employees Served



436

Plus their families



Employee Requests

1,086



Includes return users; multiple interactions on a service in the same month excluded

Services

Supportive Employment Changes Lives

1,827






A request can have multiple needs (services)

Top Ten Service Needs

| | | |
|---|--|--|
|  741 Coaching |  102 Housing |  65 Clothing |
|  203 Transportation |  84 Community Food Resources |  58 Financial |
|  111 Employment Retention |  66 Health/ Insurance |  54 Financial Literacy |
| | |  42 Substance Abuse |

Resources Leveraged

Employer ROI Expands

-  ERN Loan Total = \$2,000
-  ERN Savings Component Total = \$1,040
-  Community Resources = \$2,772

Employee Utilization

Supportive Employment Transforms Companies

15.6%





2022 ANNUAL REPORT

KENTUCKY ERN®

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EMPLOYER MEMBERS

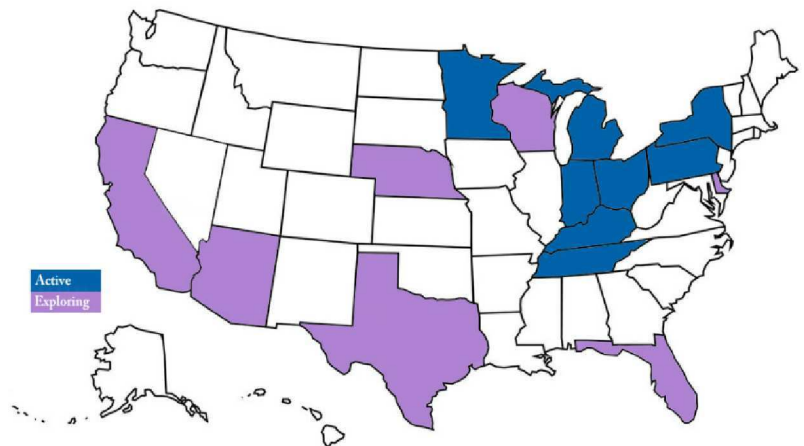


STRATEGIC PARTNERS



THE ERN USA NETWORK

- Collaborative Development Process
- Employer Led Model
- Shared Success Coach
- Resources Skill Building
- Outreach Tools
- Data and Process Driven CMS
- Peer Learning Events
- 500+% ROI



States & Counties

- 8 Michigan ERNs:** Branch, Calhoun, Kalamazoo, Kent, Muskegon, Oceana, Ottawa, Saginaw, St Joseph
- 8 Ohio ERNs:** Ashland, Cuyahoga, Jackson, Lucas, Marion, Mahoning, Montgomery, Richmond, Ross, Vinton
- 5 New York ERNs:** Albany, Columbia, Fulton, Montgomery, New York, Rochester, Rensselaer, Schenectady
- 5 Kentucky ERNs:** Breathitt, Fayettee, Hardin, Jackson, Laurel, Lee, Madison, Montgomery, Morgan, Pulaski, Rowan, Scott, Wayne, Wolfe
- 1 Tennessee:** Shelby
- 1 Indiana ERN:** Johnson
- 1 Minnesota ERN:** Southwest region
- 1 Pennsylvania ERN:** Lancaster
- Under Development:** CA, DE, IN, KY, OH, PA, MN, NE